

## QUALITY AND ENVIRONMENTAL POLICY STATEMENT

**PHILBERT** Management has established the Quality and Environmental Policy of the company to be followed by the organisation. Philbert Management exposes its employees, providers, customers and society at large its commitment with the satisfaction of its customers, the environmental protection, the prevention of pollution and rational use of natural resources. The scope of our company is as follows:

- INSTALLATION, ASSEMBLY AND FINAL TESTING CONTROL OF LIFTS
- MAINTENANCE AND REPAIR OF LIFTS AND ELEVATORS
- PRODUCTION, INSTALLATION, FINAL LIFT INSPECTION, TESTING AND CHECKS

**PHILBERT** Ascensores is committed to the complete satisfaction of its customers and environmental respect and complies with the implementation and improve of an Integrated Management System, in accordance with the requirements of the following updated standards:

- ISO 9001 requirements
- ISO 14001 requirement

All the standards are integrated in a global action of continuous improvement of processes and environmental performance.

The guidelines of our Quality and Environmental Policy are committed to:

- Provide services to our customers ensuring the compliance with their requirements and satisfaction, offering full coverage for their needs in our scope.
- Install and maintain all kind of lifts and elevators that are able to fulfil legislative and regulatory requirements, and to meet the customer requirements to accommodate their needs.
- Apply criteria of recycling and waste minimization

Based on the Quality and Environmental Policy, quantifiable objectives have been created and will be reviewed at regular intervals. I hereby communicate the relevance and importance of the activities of all the staff and I highlight that your collaboration is needed to the achievement of our goals.

To support the development of the Integrated Management System, I am committed to provide both human and material resources needed.

I encourage all the staff to cooperate to the proper development of the Quality and Environmental Integrated Management System.

Elche, 21st Juny 2017  
SEBASTIÁN ROTEDA MARTÍNEZ  
ALICIA ROTEDA MARTÍNEZ  
MANAGER